

## EXHIBIT 13-A



**ETech Consulting, LLC**  
160 Liberty Street NE, Suite 111 Mezzanine  
Salem, Oregon 97301

## OFFICIAL SERVICE PRICING

### Monterey Peninsula Water Management District

5 Harris Ct. Building G  
Monterey, CA 93940

DATE ISSUED: 6/12/2024

EXPIRATION DATE: 1/1/2025

## MAINTENANCE AND SUPPORT OPTIONS

ETech Consulting, LLC offers maintenance and support contracts to assist current Accela users with maintaining the agency's Accela environment. The contracts can be utilized for additional post-go live support, or for reoccurring support for configuration and enhancements to the Agency's existing Accela solution.

Support contracts are broken down into four (4) tiers. Not to exceed, Silver, Gold, and Platinum.

## CONTRACT TERMS

All tiered support contracts are fixed and billed annually, unless agreed upon by both parties. Not-to-exceed hourly contracts are billed monthly based on hours utilized. Up to 1 months' worth of unused hours may be rolled over to the next month's utilization limit.

## PAYMENT TERMS AND CONDITIONS

Invoicing will be submitted on the first business day of every month based on rates provided in the Service Estimate. Payment to ETech Consulting, LLC must be made within thirty (30) days of receiving the invoice. If the thirty (30) day period falls on a weekend or holiday, payment should be issued the following business day.

## PRICING

	Not To Exceed	Silver	Gold	Platinum
<b>Monthly Limit</b>	TBD	20 hours	40 hours	80 hours
<b>Price</b>	\$175/hour	\$40,000/annual	\$80,000/annual	\$160,000
<b>Service Estimate</b>	Typically reserved for new implementations, integrations, standalone projects, and clients who do not meet the monthly hourly minimum for an annual support contract.	Troubleshooting production issues, Minor configurations updates, Minor scripting updates.	Troubleshooting production issues, Process enhancements, Script development, Report updates, Training support.	Troubleshooting production issues, Process enhancements, Script development, Report development, Training support, Program management support.